

Bent Oak COMPUTER SERVICES

Computer “Oil Change”

1. Verify Computer has Legitimate Copy of Windows XP, W2K or Vista.
No Win95/98, ME OS.
2. Find out which files the customer wants backed up....Complete Back up.
3. Wipe computer Clean (Hard Drive)
4. Reinstall OS and Activate.
5. Perform Updates and Patches.
6. Install Newest Drivers.
7. Install Windows Defender.
8. Install AVG 8 Free w/updates...Unless Customer wants NORMAN or has own Anti-Virus Program.
9. Reinstall Backed-Up Files. Provide Customer with CD/DVD if Possible.
10. **Verify ALL Updates/Patches/Backups/Drivers.**

\$125.00